

19th September 2016

From the Chief Executive's Office

**Royal Mail Group**

Your reference: Council – Royal Mail - 201600907

Our reference: 1- 3669656198

Dr Carolyn Wilkins OBE  
Chief Executive  
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Dear Dr Wilkins

Thank you for your letter of 12th September. I am sorry you have cause for concern.

My senior team and I will look into this and a full response will follow when enquiries are complete.

Yours sincerely



Moya Greene  
Chief Executive Officer

